INSTRUCTIONS

The U.S. Pavilion is looking to engage with American brands and service providers to support the delivery of key functional requirements of the Pavilion. This Statement summarizes the U.S. Pavilion’s requirements within specific categories for pre, during and post Expo 2020. A unique Statement of Requirements has been developed for each of the categories and sub-categories that summarizes all services. Please review this document and then proceed to complete the U.S. Pavilion Response Form where you will submit your commercial proposal.

FOR FURTHER INFORMATION

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REQUIREMENTS OVERVIEW

<table>
<thead>
<tr>
<th>CATEGORY</th>
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<tr>
<td>CLEANING</td>
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<table>
<thead>
<tr>
<th>SUB-CATEGORY</th>
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<td>SERVICES, CONSUMABLES, EQUIPMENT</td>
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<th>REQUIREMENTS SUMMARY</th>
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<td>OVERVIEW</td>
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The U.S. Pavilion Management Team are looking to partner with a cleaning services provider that covers all commercial cleaning requirements of the Pavilion prior to the event, during the event and during the decommissioning phase. This includes (but not limited to) ensuring the daily and ad-hoc cleaning of the pavilion is complete, providing consumables, chemicals and equipment as deemed necessary and ensuring the Pavilion is presented to an exceptional standard that is relative to the experience. Sanitization in compliance with Covid-19 standards will also be required. Specific details of requirements are detailed below:

SPECIFIC REQUIREMENTS & TIMELINES

PRE-EVENT CLEANING
November 15, 2020 – September 30, 2021

- Twice weekly deployment general and specialized cleaning services (Estimation - 70 hours per week)
- To include twice weekly power sweeping external areas
- General cleaning of offices and spaces occupied by operational staff
- Preventative cleaning services

EVENT READINESS CLEANING
Late September 2021
Bank of hours to be deployed for event readiness (estimation - 600 hours)

EVENT CLEANING
October 1, 2021 – March 31, 2022
Daily services 3 shifts 0800 – 1600 & 1600 -2359 & 2359 – 08000

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<thead>
<tr>
<th>Timing</th>
<th>External areas</th>
<th>Internal areas</th>
<th>Offices, VIP and BOH</th>
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<tr>
<td>0800 – 1600</td>
<td>3</td>
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<td>1600 -2400</td>
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AD-HOC CLEANING
October 1, 2021 – March 31, 2022
▪ Per function – on request only
▪ 4 hours cleaning requirement for post function cleaning inclusive of Function space, bar area, bathrooms, VIP access ways and lift.
▪ (All back of house areas are to be cleaned by Kitchen staff and F&B staff)

PERIODICAL MAINTENANCE CLEANING
October 1, 2021 – March 31, 2022
Monthly Bank of hours (Estimation - 150 hours per month). Deep cleaning and periodical maintenance to ensure the Pavilion is presented at peak condition throughout the event to include but not limited to:
▪ Window cleaning
▪ Deep cleaning of bathrooms
▪ Pressure washing of forecourt
▪ High level dusting
▪ Strip and polish of hard surface flooring (TBC)
▪ Deep cleaning of offices and BOH spaces (twice during event)

DECOMMISSIONING CLEANING
Sporadic coverage – April 1, 2022 – May 31, 2022
2 staff members, 4 days per week, 4 hours per day
▪ General cleaning duties to include maintenance cleaning of bathrooms and work spaces
▪ General litter collection from the site
▪ Assist with placement of bins and clearance of waste
▪ Power sweep as required

EQUIPMENT
All equipment required to deliver service, likely to include:
▪ Mid-size walk behind scrubber dryer.
▪ Mid-size walk behind Scrubber dryer. Cylindrical brush.
▪ Carpet cleaning equipment for spot cleaning as required and periodical scheduled cleaning
▪ Buffing equipment to maintain hard and soft floor finishes
▪ Backpack vacuum cleaners (4 units)
▪ Wet and Dry – twin motor vacuum
▪ Travellator brush with vacuum attachment and continual chemical application
▪ Window cleaning equipment
▪ General cleaning equipment to include mops, buckets, brooms, fringe mops, janitor trolley
▪ 5 x handheld 2 way radios
▪ Specialised Services: Deep Fry oil filter – Extraction and filtration
▪ Oil holding tank (120lt)

CONSUMABLES
Eco compliant chemicals and consumable items as deemed necessary to include all cleaning chemicals, consumable items, safety signage, PPE, materials handling, chemical dispensing and the like.

SANITARY – SPECIALISED SERVICE
Sanity waste management equipment to include sanity bins, medical waste collections and nappy waste. All units should be scheduled for exchange and replace service at an agreed frequency.

Note: The Pavilion will consider proposals for either full or part services of this category.